# Scenario

You are currently working for ‘LuxeGlobe Hospitality Inc.’, a company focused on managing hotels and resorts across more than 15 European countries. Its primary focus is on guest services, property management, and brand expansion.

Thus, LuxeGlobe Hospitality Inc. uses outside vendors to handle their booking systems, customer relationship management, as well as property management systems. You are mainly tasked with ensuring that outsourced services meet business needs, remain secure, and integrate effectively into the broader company infrastructure.

Now, LuxeGlobe Hospitality Inc.’s HR department is thinking about employing computer programmes that use artificial intelligence (AI) to make the process of recruitment fairer and more efficient.

Since this process would require a lot of planning, decision taking and could potentially be very expensive, the company wants to be sure that implementing AI is actually a good idea. You have been tasked with advising them on this venture, which includes potentially convincing HR of your opinion.